Table of Reject Codes and How to Respond to Each

2019-2020 Note: This table was changed to increment the year references in reject codes A and B.

Reject Code	Reject Reason	Action	Comment Code
*A	Date of birth year equals 1900 through 1944	Confirm (re-enter the same value) or correct the date of birth.	069
*B	Independent student and date of birth equals 09/01/2003 or greater, and date of birth is not equal to or greater than current year	Confirm (re-enter the same value) or correct the date of birth.	072
*C	Taxes paid is greater than zero and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. (Parent or Independent Student)	Confirm (re-enter the same value) or correct taxes paid and adjusted gross income.	154, 155
D	Student's SSN match, but no name match	Confirm (re-enter the same value) for student's first and last name.	061
E	Parent 1 SSN match, but no name match	Confirm (re-enter the same value) for parent 1 last name and first initial.	040, 377
F	Parent 2 SSN match, but no name match	Confirm (re-enter the same value) for parent 2 last name and first initial.	051, 379
*G	Taxes Paid is greater than zero, and greater than or equal to a fixed percentage of the AGI, but not equal to or greater than AGI. (Dependent Student)	Confirm (re-enter the same value) or correct taxes paid and adjusted gross income.	153
*J	Parent 1 SSN contains all zeroes and reported as a tax filer	Confirm (re-enter the same value) for parent 1 SSN.	**083, 388
*K	Parent 2 SSN contains all zeroes and reported as a tax filer	Confirm (re-enter the same value) for parent 2 SSN.	**084, 389
*N	Missing first or last name	Correct the student's last name or first name or confirm (re-enter the same value) a blank first or last name field if the student actually has only one name.	080
R	Student's SSN match, but no date of birth match	Confirm (re-enter the same value) or correct the student's date of birth.	060
S	Parent 1 SSN match, but no date of birth match	Confirm (re-enter the same value) or correct parent 1 date of birth.	016, 373
T	Parent 2 SSN match, but no date of birth match	Confirm (re-enter the same value) or correct parent 2 date of birth.	017, 375

*These reject codes are the same as the Reject Override Codes.
**If both rejects J and K are on the ISIR, comment codes 083 and 084 are suppressed and replaced with comment code 164, and comment codes 388 and 389 are suppressed and replaced with comment 391.

Table of Reject Codes and How to Respond to Each (Continued)

Reject Code	Reject Reason	Action	Comment Code
*W	Unusually high number of family members	If the student is dependent, confirm (re-enter the same value) or correct Parents' Number of Family Members. If the student is independent, confirm (re-enter the same value) or correct Student's Number of Family Members.	178, 179
1	The simplified needs test is not met and all asset data is blank	For a dependent student, if the Student's Asset Threshold Exceed field equals "Yes" or blank on the current transaction, provide the following: Student's Cash, Savings and Checking, Student's Real Estate/ Investment Net Worth, and Student's Business/ Investment Farm Net Worth. Also, if the Parents' Asset Threshold Exceed field equals "Yes" or blank on current transaction, provide the following: Parents' Cash, Savings, and Checking, Parents' Real Estate/ Investment Net Worth, and Parents' Business/Investment Farm Net Worth. For an independent student, if the Student's Asset Threshold Exceed field equals "Yes" or blank on current transaction, provide the following: Student's Cash, Savings and Checking, Student's Real Estate/ Investment Net Worth, and Student's Business/ Investment Farm Net Worth.	150, 151
2	Incomplete FAFSA	If the student is dependent, provide parents' taxed and untaxed income. If the student is independent, provide student and spouse (if married) taxed and untaxed income.	129, 130
*3	Student's Taxes Paid is greater than zero and equal to or greater than AGI	Correct student's taxes paid or AGI.	114, 152
4	Student's marital status date on the initial application is greater than the date the application was signed Or Student's marital status date on a correction transaction is greater than transaction receipt date.	If the student's marital status date is after the date the application was originally signed, correct the marital status to single.	062
5	Missing or invalid date of birth	Correct the student's date of birth.	018

*These reject codes are the same as the Reject Override Codes.

Table of Reject Codes and How to Respond to Each (Continued)

Reject Code	Reject Reason	Action	Comment Code
6	Parent 1 Social Security Number was not matched with the Social Security Administration	Correct the SSN for the parent 1. Also review and correct the name and/or date of birth for parent 2 and/or parent 1 to achieve a full match for at least one parent.	011, 369
7	Parent 2 Social Security Number was not matched with the Social Security Administration	Correct the SSN for the parent 2. Also review and correct the name and/or date of birth for parent 2 and/or parent 1 to achieve a full match for at least one parent.	012, 370
8	SSN match with Date of Death	Contact the Social Security Administration to fix the error at SSA. Then re-enter name or date of birth and submit as a correction for an updated SSA Match.	076, 140, 145
9	Dependent student and one of SSN, last name, or date of birth are missing for both parents	Correct the SSN, name, and/or date of birth for parent 2 and/or parent 1 to achieve a full match for at least one parent.	049, 387
10	Missing marital status and number of family members	If the student is dependent, review and correct Parents' Marital Status and Parents' Number of Family Members. If the student is independent, review and correct Student's Marital Status and Student's Number of Family Members.	168, 169
11	Marital Status inconsistent with reported incomes	If the student is dependent, review and correct at least one of the following: either Parents' Marital Status, or parent 1 Income From Work and parent 2 Income From Work. If the student is independent, review and correct at least one of the following: either Student's Marital Status or Student's Income Earned From Work and Spouse's Income Earned From Work.	089, 099
*12	Parents' taxes paid is greater than zero and equal to or greater than AGI	Correct parents' taxes paid or AGI.	111
13	Missing name	Provide the following: Student's last name and/or student's first name, or confirm a blank first or last name field if the student actually has only one name.	082
14	Missing student signature on paper FAFSA or SAR	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	160

*These reject codes are the same as the Reject Override Codes.

Table of Reject Codes and How to Respond to Each (Continued)

Reject Code	Reject Reason	Action	Comment Code
15	Missing parent signature on FAFSA or SAR	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	108
16	Missing student signature on Web application	Signature correction must be made on a printed Student Aid Report certification page and resubmitted to the FAFSA Processor or can be corrected electronically.	110, 285
17	Citizenship status left blank and SSA did not confirm citizenship status or applicant reported not a citizen or eligible noncitizen	Provide the citizenship status with the alien registration number if appropriate.	068
18	SSN not in Social Security Administration's database	Correct the Social Security Number. If the SSN is already correct, contact the Social Security Administration to fix the error in its records. Then re-enter SSN and submit as a correction for an updated SSA Match.	024
19	An EFC cannot be calculated because the Department of Justice has placed a "hold" on the student	Student needs to call 202-377-3889 to resolve comment 009.	009
*20	A non-tax filer is reporting an income that is above the IRS filing requirement	If the student is dependent, review and correct at least one of the following: Student's tax return status or student's income or Parents' tax return status or income for the parent 1 and parent 2. If the student is independent, review and correct at least one of the following: Student's tax return completed status or income for the student and spouse.	126, 131
*21	Student's corrected marital status date is greater than or equal to the application receipt date and less than or equal to the transaction receipt date	If the student's marital status date is after the date the application was received, correct the marital status date and/or marital status.	119
23	An EFC cannot be calculated because the Department of Education has placed an eligibility "hold" on the student	Student needs to call 202-377-4074 to resolve comment 281.	281
24	NSLDS Fraud Loan Flag is set indicating loan was obtained fraudulently	Student needs to contact the lender and resolve issue to have the Fraud Loan Flag reset in NSLDS.	272

*These reject codes are the same as the Reject Override Codes.