

MISSISSIPPI POST-SECONDARY EDUCATION FINANCIAL ASSISTANCE BOARD



IHL Executive Offices
3825 Ridgewood Road, Jackson, MS 39211

May 7, 2025, at 2:30 p.m.

Teleconference: 1-888-822-7517, Access code: 2791682#

Zoom: <https://itsmsgov.zoom.us/j/85978561520?pwd=2E1kNnSIi5uZibEABb4OcZvg2NzDab.1>

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BE IT REMEMBERED, that the Mississippi Postsecondary Education Financial Assistance Board held a regular meeting on Wednesday, May 7, 2025 at 2:30 p.m. Members of the Board participated in the meeting remotely via Zoom or teleconference. Members of the media and public were invited to attend the meeting in Room 218 of the Education and Research Center, 3825 Ridgewood Road, Jackson, Mississippi, 39211.

The following member(s) participated remotely:

- Ben Burnett, MAICU institutional appointee
- Barney Daly, Lt. Governor's appointee
- Mark Keenum, IHL institutional appointee
- Dewayne Middleton, MCCB institutional appointee
- Sue Stedman, Governor's appointee
- Jim Turcotte, Governor's appointee and Chairman
- Dianne Watson, MCCB Board appointee

The following member(s) did not participate:

- Steven Cunningham, IHL Board appointee
- Jason Dean, MAICU association appointee

The following Advisory Board member(s) did not participate:

- Senator Nicole Boyd, Universities and Colleges Committee Chair
- Representative Donnie Scoggin, Universities and Colleges Committee Chair

Also in attendance either in person or remotely were:

- Jennifer Rogers, Director of Student Financial Aid and Postsecondary Board Director
- Meg Harris, Assistant Director of Operations, Student Financial Aid
- Shirley Mitchell, Program Administrator, Student Financial Aid

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- Adele Russell, Program and Office Administrator, Student Financial Aid
- Frances West, Program Administrator, Student Financial Aid
- Lori Ball, Mississippi State University (remote)
- Heather Dearman, Mississippi Gulf Coast Community College (remote)
- Natasa Novićević, University of Mississippi (remote)
- Melissa Temple, Director of Nursing, IHL (remote)
- Candice Wilder, *Mississippi Today* (remote)

The meeting was called to order at 2:34 p.m. by Chairman Turcotte.

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On motion by Dewayne Middleton and seconded by Dianne Watson, all Board Members legally present and participating voted unanimously to approve the minutes of the board meeting held on January 14, 2025, as originally drafted.

ITEMS FOR CONSIDERATION

Item 1: Jennifer Rogers presented a summary of the financial aid-related legislation considered during the regular 2025 Legislative Session. The agenda item was presented for discussion only. No action was required.

1. 2025 Legislative Session Update

Summary:

No legislation creating or impacting state financial aid programs passed during the 2025 Legislative Session. Legislation tracked included:

Requested by SFA:

- [HB 627 – Forgivable loan programs; revise authority of Postsecondary Education Financial Assistance Board to administer and repeal unfunded programs](#) – Introduced by Rep. Scoggin to update the forgivable loan code section and repeal the State Medical, State Dental, Graduate and Professional, Health Care Professions, Family Protection Specialist Social Worker, and Speech-Language Pathologist Forgivable Loan Programs. Estimated annual cost: \$0
- [HB 628: MTAG; revise and rename as the MS Resident Tuition Assistance and Workforce Acceleration Grant Program to expand access to certain student populations](#) - Introduced by Rep. Scoggin, the bill included all changes proposed by the Redesign Taskforce, except that it did not raise award amounts. Estimated cost: \$19M. New state aid recipients: 38,000.
- MTAG Works - Expand MTAG by removing the Pell exclusion, allowing part-time enrollment, removing initial academic eligibility requirements, and increasing award amounts. Although proposed by the State Aid Redesign Taskforce and

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supported by the Postsecondary Board, no bills were sponsored that reflected all proposed changes. Estimated cost: \$31.5M. New state aid recipients: 38,000.

- [HB 814 - HELP Grant; remove core curriculum requirement certification and revise family size and income for Pell eligibility](#) – Introduced by Rep. Scoggin to make technical changes to the HELP Grant. Estimated annual cost: <\$500K

“Free College” Proposals:

- [HB 11 and HB 1556: Mississippi Career and Technical Education Employability \(MissCATEE\) Program; establish to provide tuition-free community college](#) – Introduced by Rep. D. Bell, the bills were virtually the same and would create a forgivable loan for all community college students in high priority CTE majors. Students would receive loans up to the amount of tuition in exchange for remaining in the specified workforce development location in Mississippi and working in the specified field for a certain period of time. MCCB estimated annual cost: \$17.1M. No recipient estimates provided by MCCB.
- [SB 2527: Mississippi Resident Promise Grant Program; create to provide financial assistance to community college students](#) – Introduced by Sen. Boyd, the bill would provide last-dollar free community college tuition for full-time students within one year of high school graduation who met certain academic requirements. Estimated cost: \$9-12M. Total estimated recipients: 6,800. New state aid recipients: 0.
- [SB 2528: Reconnect Grant Program; create](#) – Introduced by Sen. Boyd, the bill would provide last-dollar free community college for adult students. Estimated cost: \$26M. New state aid recipients: 11,000.
- [SB 2529: Mississippi Career Promise Grant Program; create to provide financial assistance to students](#) – Introduced by Sen. Boyd, the bill would create a forgivable loan for all community college students in specific CTE majors. Students would receive loans up to the full cost of attendance in exchange for remaining in Mississippi and working in the specified field for a certain period of time. Estimated cost: \$62M. New state aid recipients: 5,000.

New Loan Repayment Programs:

- [HB 593: Rural Physicians Retention Loan Repayment Program; create](#) – Rep. Creekmore
- [SB 2514: Nurse Teacher Loan Repayment Program; create](#) – Sen. Parks
- [SB 2524: Board Certified Behavior Analyst Loan Repayment Program; create](#) – Sen. Boyd
- [SB 2595: Educational Counselor, Psychologist and Psychiatrist Loan Repayment Program; create](#) – Sen. Parker

Other:

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- [SB 2444: Tuition for certain veterans to attend universities or community colleges; establish program for combat veterans](#) – Sen. Tate

Annual Appropriation:

- [SB 3009: Appropriation; IHL – Student Financial Aid](#) - DEAD

Recommendation:

No action is required.

Item 2: Jennifer Rogers presented an update on the FY 2025 Awards and Budget. The agenda item was presented for discussion only. No action was required.

2. Update on FY 2025 Awards and Budget

Summary:

As expected, the FY 2025 appropriation was adequate to fully fund all authorized programs. Also as expected, Mississippi Office of Student Financial Aid will end the year with a surplus of general funds, which will be carried over for use in FY 2026. For the fourth consecutive year, the Mississippi Office of Student Financial Aid did not request additional funds mid-year through a deficit appropriation.

Recommendation:

No action is required.

Item 3: Jennifer Rogers presented a request for the Board to update A) APA Part 605 General Administration Rules and Regulations; B) APA Part 611 Mississippi Tuition Assistance Grant Rules and Regulations; C) APA Part 613 Mississippi Eminent Scholars Grant Rules and Regulations; D) APA Part 615 Higher Education Legislative Plan for Needy Students Rules and Regulations; and E) APA Part 617 Mississippi Law Enforcement Officers and Firefighters Scholarship Rules and Regulations. The updates were requested to change the definition of full-time enrollment from 15 credit hours per term to 12 credit hours per term. On motion by Dianne Watson, seconded by Barney Daly, all Board Members legally present and participating voted unanimously to approve the requested changes.

3. Update Program Rules and Regulations to Change the Definition of Full-Time

Request

The Mississippi Office of Student Financial aid requests approval to update A) APA Part 605 General Administration Rules and Regulations; B) APA Part 611 Mississippi Tuition Assistance Grant Rules and Regulations; C) APA Part 613 Mississippi Eminent Scholars Grant Rules and Regulations; D) APA Part 615 Higher Education Legislative Plan for Needy Students Rules and Regulations; and E) APA Part 617 Mississippi Law Enforcement Officers and Firefighters Scholarship Rules and Regulations. Updates are requested to change the definition of full-time enrollment from 15 credit hours per term to 12 credit hours per term.

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Summary

The authorizing statute for most of the undergraduate state grant programs requires recipients to enroll full-time, but the statute does not define the number of hours required for full-time enrollment.

In June 2016, the Board voted to change the definition of full-time from 12 credit hours to 15 credit hours per term for purposes of receiving state aid. The change was prompted in part by a \$10 million budget deficit for the 2016-2017 academic year. The change also coincided with a statewide and national push for students to “Take 15” and “Finish in Four”.

For federal aid eligibility, full-time is defined as 12 credit hours per semester, so the alternate state aid eligibility requirement often creates confusion and establishes differing standards. Since changing the definition, many more students are taking dual enrollment and dual credit courses in high school. Such courses allow students to take fewer courses each term and still complete a degree “on time” in the standard two- or four-year time frame. Heavy course load requirements can also discourage students from pursuing high demand STEM majors that often require students to take multiple science, mathematics, and engineering courses in a single term.

In January 2025, the Board voted to change the definition of full-time from 15 credit hours per term back to 12 credit hours per term. The changes requested here are needed to implement the approved policy change in the program Rules and Regulations.

The recommended changes are as follows:

A. APA Part 605 General Administration Rules and Regulations

Title 10: Education Institutions and Agencies

Part 605 Chapter 1: General Administration Rules and Regulations

Rule 1.1 General Administration Rules and Regulations. These Rules and Regulations apply to the general administration of all student financial assistance programs administered by the Board of Trustees of State Institutions of Higher Learning (hereafter referred to as the “Agency”) or the Mississippi Postsecondary Education Financial Assistance Board (hereafter referred to as the “Board” or “Postsecondary Board”) and are subject to change by the Board. These Rules and Regulations are meant to provide additional guidance for, not supplant the approved Rules and Regulations for each student financial assistance program. The Mississippi Office of Student Financial Aid (hereinafter referred to as the “Office”) will act on behalf of the Board and/or Agency to administer the student financial assistance programs.

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II. DETERMINING ELIGIBILITY

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D. Special Issues Related to Determining Eligibility

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4. Continuous Full-Time Enrollment

- a) Full-time Enrollment - For some state aid programs, a student must enroll full-time and maintain continuous full-time enrollment as a requirement for eligibility.

(1) Full-time enrollment for undergraduate students is defined as follows, unless exceptions are made for all students in a specific program at a specific institution:

- (a) ~~Fifteen~~ Twelve (~~15~~12) earned semester hours each academic term (excluding summer) or nine (9) earned trimester hours per academic term or twenty-four (24) earned clock hours per week for a program using clock hours.

(b) Hours must be reported by a single institution.

(c) Hours may be undergraduate or graduate course hours as long as the student is pursuing an undergraduate degree.

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Source: Miss. Code Ann. § 37-106-1 through § 37-106-83.

B. APA Part 611 Mississippi Tuition Assistance Grant (MTAG) Rules and Regulations

Title 10: Education Institutions and Agencies

Part 611 Chapter 1: Mississippi Resident Tuition Assistance Grant (MTAG) Rules and Regulations

Rule 1.1 Mississippi Resident Tuition Assistance Grant (MTAG) Rules and Regulations. These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board (Postsecondary Board). All eligible students shall receive a Mississippi Resident Tuition Assistance Grant (MTAG) award; however, the amount of each MTAG award depends upon the availability of funds as authorized by the State Legislature.

I. GENERAL ELIGIBILITY

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- B. The applicant must be continuously enrolled (not less than two semesters or three trimesters in each successive academic year) full-time (minimum

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~~15~~ 12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible institution in the State of Mississippi.

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II. APPLICATION REQUIREMENTS

A. First-time applicants must:

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6. Be enrolled full-time (minimum ~~15~~ 12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible institution in the State of Mississippi. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution.

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B. Renewal applicants must:

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4. Maintain continuous, full-time enrollment at one (1) eligible institution in the State of Mississippi for not less than two semesters or three trimesters in each successive academic year, unless granted an exception for cause.
 - a) Full-time enrollment consists of a minimum of ~~15~~ 12 semester hours or 9 trimester hours at the undergraduate level. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution, unless requested from the applicant.

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Source: Miss. Code Ann. § 37-106-29.

C. **APA Part 613 Mississippi Eminent Scholars Grant (MESG) Rules and Regulations**

Title 10: Education Institutions and Agencies

Part 613 Chapter 1: Mississippi Eminent Scholars Grant (MESG) Rules and Regulations

Rule 1.1 Mississippi Eminent Scholars Grant (MESG) Rules and Regulations.

These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board (Postsecondary Board). All eligible students shall receive a Mississippi Eminent Scholars Grant (MESG) award; however, the amount of each MESG award depends upon the availability of funds as authorized by the State Legislature.

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I. GENERAL ELIGIBILITY

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- B. The applicant must be continuously enrolled (not less than two semesters or three trimesters in each successive academic year) full-time (minimum ~~15~~12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible institution in the State of Mississippi.

...

II. APPLICATION REQUIREMENTS

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- A. First-time applicants must:

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- 4. Be enrolled full-time (minimum ~~15~~12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible institution in the State of Mississippi. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution.

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- B. Renewal applicants must:

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- 3. Maintain continuous, full-time enrollment at one (1) eligible institution in the State of Mississippi for not less than two semesters or three trimesters in each successive academic year, unless granted an exception for cause.

...

- a) Full-time enrollment consists of a minimum of ~~15~~12 semester hours or 9 trimester hours at the undergraduate level. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution, unless requested from the applicant.

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Source: Miss. Code Ann. § 37-106-31.

D. APA Part 615 Higher Education Legislative Plan for Needy Students Grant (HELP) Rules and Regulations

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Title 10: Education Institutions and Agencies

Part 615 Chapter 1: Higher Education Legislative Plan for Needy Students Grant (HELP) Rules and Regulations

Rule 1.1 Higher Education Legislative Plan for Needy Students Grant (HELP) Rules and Regulations. These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board. All eligible students shall receive a Higher Education Legislative Plan for Needy Students (HELP) award; however, the amount of each award depends upon the availability of funds as authorized by the State Legislature.

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II. APPLICATION REQUIREMENTS

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A. First-time applicants must:

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5. Be enrolled or accepted for enrollment as a full-time (minimum ~~15~~ 12 semester hours or 9 trimester hours) undergraduate student at one (1) eligible Mississippi postsecondary institution. Evidence of enrollment will be automatically provided to the Board by the attending institution.

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Source: Miss. Code Ann. § 37-106-75.

E. APA Part 617 Mississippi Law Enforcement Officers and Firefighters (LAW) Rules and Regulations

Title 10: Education Institutions and Agencies

Part 617 Chapter 1: Mississippi Law Enforcement Officers and Firefighters Scholarship (LAW) Rules and Regulations

Rule 1.1 Mississippi Law Enforcement Officers and Firefighters Scholarship (LAW) Rules and Regulations. These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board (Postsecondary Board). The Mississippi Law Enforcement Officers and Firefighters Scholarship Program offers financial assistance to dependent children and spouses of any Mississippi law enforcement officer, full-time firefighter or volunteer firefighter who has suffered fatal injuries or wounds or become permanently and totally disabled as a result of injuries or wounds which occurred in the performance of the official and appointed duties of his or her office.

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I. GENERAL ELIGIBILITY:

- A. The applicant must enroll full-time (minimum ~~15~~12 semester hours or 9 trimester hours) at the undergraduate level at one (1) state-supported college or university within the state of Mississippi.

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II. APPLICATION REQUIREMENTS:

- A. First-time applicants must:

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- 6. Enroll full-time (minimum ~~15~~12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible state-supported institution in the State of Mississippi. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution.

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- B. Renewal applicants must:

...

- 3. Maintain full-time enrollment (minimum ~~15~~12 semester hours or 9 trimester hours) at the undergraduate level at one (1) eligible state-supported institution in the State of Mississippi. Evidence of enrollment will be automatically provided to the Postsecondary Board by the attending institution.

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Source: Miss. Code Ann. § 37-106-39.

Recommendation

Board staff recommends approval of Agenda Items 3A – 3E, pending completion of the APA Process.

Item 4: Jennifer Rogers presented a request for the Board to update APA Part 621 Nissan Scholarship (NISS) Rules and Regulations to simplify the annual selection process for recipients for the Nissan Scholarship. On motion by Dewayne Middleton, seconded by Sue Stedman, all Board Members legally present and participating voted unanimously to approve the requested changes.

4. Update APA Part 621 Nissan Scholarship (NISS) Rules and Regulations

Request

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The Mississippi Office of Student Financial aid requests approval to update APA Part 621 Nissan Scholarship (NISS) Rules and Regulations to simplify the annual selection process for recipients for the Nissan Scholarship.

Summary

The current rules for the Nissan Scholarship establish a seven-member selection committee and process that requires SFA to seek appointments annually from the IHL Commissioner and MCCB Executive Director from the faculties of the public two- and four-year institutions. SFA must request the annual appointments, wait for the appointments to be made, send all application materials to the appointees, allow ample time for scoring, collect score results, and tally score results before making an award offer. The proposed change will simplify and streamline the recipient selection process by allowing SFA to request scoring assistance from colleagues among the IHL, MCCB, and SFA staff.

Title 10: Education Institutions and Agencies

Part 621 Chapter 1: Nissan Scholarship (NISS) Rules and Regulations

Rule 1.1 Nissan Scholarship (NISS) Rules and Regulations. These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board (Postsecondary Board).

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VII. SELECTION PROCESS

- A. Upon recommendation by the Mississippi Office of Student Financial Aid, ~~the Nissan Scholarship Selection Committee~~North America, Inc. will determine the number of Nissan scholarships to be awarded annually.
- B. There will be a Nissan Scholarship Selection Committee appointed each year. The committee shall consist of the following ~~seven~~five members: one member from Nissan North America, Inc. ~~who will review and approve the list of recipients~~, two ~~educator~~ representatives ~~appointed by~~from the Mississippi Community College Board ~~staff from within all community and junior college faculties~~, and two ~~educator~~ representatives ~~appointed by~~from the Board of Trustees of State Institutions of Higher Learning ~~staff from within the university faculties, one representative from the Office of Academic Affairs of the Board of Trustees of State Institutions of Higher Learning and~~, the Director of the Mississippi Office of Student Financial Aid ~~who~~ shall act as the coordinator of the selection committee.

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Source: *Miss. Code Ann.* § 37-106-11.

Recommendation

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Board staff recommends approval, pending completion of the APA Process.

Item 5: Jennifer Rogers presented a request for the Board to update APA Part 623 Fostering Access and Inspiring True Hope Scholarship (FAITH) Rules and Regulations to clarify that FAITH awards will not be increased to cover unusual or unnecessary costs, such as those associated with study abroad programs. On motion by Barney Daly, seconded by Ben Burnett, all Board Members legally present and participating voted unanimously to approve the requested changes.

5. Update APA Part 623 Fostering Access and Inspiring True Hope Scholarship (FAITH) Rules and Regulations

Request

The Mississippi Office of Student Financial aid requests approval to update APA Part 623 Fostering Access and Inspiring True Hope Scholarship (FAITH) Rules and Regulations to clarify that FAITH awards will not be increased to cover unusual or unnecessary costs, such as those associated with study abroad programs.

Summary

The current rules for the Fostering Access and Inspiring True Hope (FAITH) Scholarship allow the scholarship to award up to the student's full Cost of Attendance (COA). Study abroad programs and other optional experiential learning opportunities offered through a student's home institution often cost substantially more than the published rate of resident tuition, thereby increasing the student's COA and resulting in a larger FAITH award. Larger awards could strain the budget and result in the State denying FAITH awards to other students who should be eligible. The proposed change will still allow FAITH recipients to pursue such opportunities if the student can secure scholarships or other funding but will not require the State to cover the increased cost.

Title 10: Education Institutions and Agencies

Part 623 Chapter 1: State Representative Bill Kinkade Fostering Access and Inspiring True Hope (FAITH) Scholarship Rules and Regulations

Rule 1.1 State Representative Bill Kinkade Fostering Access and Inspiring True Hope (FAITH) Scholarship Rules and Regulations. These Rules and Regulations are subject to change by the Mississippi Postsecondary Education Financial Assistance Board.

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III. LENGTH AND AMOUNT OF AWARD

- A. For students attending a Mississippi public institution, the annual award amount of the FAITH Scholarship will be equal to the student's total Cost of Attendance (COA) less all other grant aid. FAITH awards will not be increased to cover unusual or unnecessary costs of attendance, such as those associated with study abroad or other programs outside the scope of a student's usual course of study. For students attending a Mississippi non-public four-year institution, the annual award amount of

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the FAITH Scholarship will be equal to the average of the prior year's published undergraduate COA of all public institutions less all other grant aid.

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Source: *Miss. Code Ann.* § 37-106-75.

Recommendation

Board staff recommends approval, pending completion of the APA Process.

Item 6: Jennifer Rogers presented a request for the Board to make personnel changes within the Mississippi Office of Student Financial Aid. The Office requested to change the title of the Director to Executive Director and to hire a Deputy Director, foregoing the regular recruitment and posting process to expedite the hiring of a qualified candidate already identified. On motion by Mark Keenum, seconded by Dianne Watson, all Board Members legally present and participating voted unanimously to approve the requested personnel changes as presented.

6. Approve Personnel Changes

Request

The Mississippi Office of Student Financial aid requests approval by the Board to make personnel changes within the Mississippi Office of Student Financial Aid. The Office requests to change the title of the Director to Executive Director and to hire a Deputy Director.

Summary

During the annual SFA Retreat in December 2024, the Office discussed workloads, workflow processes, and staffing needs. The workload of the three Program Administrators has increased significantly over the last three years since the creation of the Winter-Reed Teacher Loan Repayment Program and the Nurse Retention Loan Repayment Program. Previously, the Office staffed a Loan Repayment Specialist who led the administration of all the forgivable loan programs and served as the liaison between borrowers in repayment and the Office's third-party servicer. When the last Loan Repayment Specialist left in June 2019, the Office decided not to fill the position, because the Office was awarding fewer forgivable loans than in the past. The remaining loan-related workload was divided between the Program Administrators and the Director, with the Program Administrators taking over the borrower calls and account management and the Director assuming the role of servicer/collection agency liaison and handling all efforts related to tax intercepts and default prevention. Even with the added duties, the Director's workload was manageable, because the Assistant Director of Policy and Planning, who also served as a Program Administrator, acted as a lead for the Program Administrators and also provided support for the Director. However, the Assistant Director of Policy and Planning departed in April 2023, and the vacancy was filled with a Program Administrator instead of an Assistant Director.

The Office proposes to change the Director's title to Executive Director and hire a Deputy Director. The Director's title change is requested to provide distinction between the Director and Deputy Director position titles; no salary increase is requested. The proposed Deputy Director would serve as the Office lead in the Executive Director's

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stead when needed, provide guidance and leadership for the team of Program Administrators, oversee administration of the expanding loan repayment programs, and assume all other loan-related tasks (servicer/collection agency liaison, tax intercepts, and default prevention) currently being handled by the Director. The new Deputy Director would provide relief for the existing Program Administrators and the Director, while also creating a direct path of leadership succession for the Mississippi Office of Student Financial Aid.

A job description is provided below. The salary range would be listed as \$110,000 - \$120,000, commensurate with education and experience. The position would bring the total of full-time staff from seven to eight.

Deputy Director of Student Financial Aid

Job title:	<i>Deputy Director of Student Financial Aid</i>				
Reports to:	<i>Executive Director of Student Financial Aid</i>				
Department:	<i>Mississippi Office of Student Financial Aid</i>				
Job Classification:	<input checked="" type="checkbox"/> Exempt	<input type="checkbox"/> Nonexempt	<input checked="" type="checkbox"/> Full time	<input type="checkbox"/> Part time	<input type="checkbox"/> Contract

Job Summary

Assist with the administration of a multi-million-dollar financial aid application and award-processing system by assisting the director with policy development, implementation and review, conducting data analysis and research, responding to legislative requests, and overseeing the administration of the state's forgivable loan and loan repayment programs.

Essential Duties and Responsibilities

- Oversee the administration of the state's forgivable loan and loan repayment programs by:
 - Continuously reviewing best practices in default prevention and updating the Office's default prevention program accordingly.
 - Managing the implementation of default prevention procedures, such as generating and sending monthly "deferment ending", "grace ending", "separation", and "past due" letters/emails.
 - Serving as the liaison between the Office of Student Financial Aid and its contracted loan servicer.
 - Serving as the liaison between the Office of Student Financial Aid and any collection agencies contracted by the Office to assist with the collection of delinquent accounts.
 - Serving as the liaison between the Office of Student Financial Aid and the Mississippi Department of Revenue for issues related to the state tax offset program.
 - Ensuring that the contracted loan servicer has an up-to-date, accurate handbook and other materials needed to service state forgivable loans properly.
 - Monitoring periodic reports produced by the loan servicer, including but not limited to, open inventory, tax offset, small and credit balance, paid in full this month, and paid in full this year reports.
 - Monitoring periodic reports produced by the collection agencies, including but not limited to, debtor status, demographic changes, placement acknowledgment, placement analysis, bankruptcy and closed/returned reports.
 - Finalizing and processing tax offsets received from the Mississippi Department of Revenue
 - Conducting monthly reporting for the loan repayment programs
 - Responding to audit requests related to the forgivable loan or loan repayment programs
- Support the team of Program Administrators in the administration of state financial aid programs by:
 - Answering questions related to program rules and regulations

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- Assisting with the identification and resolution of problems with the awarding or disbursement of aid
- Resolving account questions that have been escalated to a supervisor
- Organize and lead Program Administrator training and resource development
- Assist in outreach efforts with students, parents, high school counselors, and other stakeholders as needed.
- Assist the Executive Director with policy development, implementation, and review as needed.
- Assist the Executive Director with the collection and analysis of state financial aid data as needed.
- Assist the Executive Director with legislative, data, and other information requests as needed.
- Lead special projects and perform additional duties assigned by the Executive Director.
- Maintain a working knowledge of pertinent federal and state regulations.
- Stay informed of higher education and financial aid industry news to ensure a nimble and appropriate response when warranted.

Qualifications

Education:

- Bachelor's degree required.
- Master's degree preferred.

Other preferred experience/training:

- Minimum five years' experience in the administration of state financial aid programs required.

Working conditions

The employee encounters no special environmental working conditions while performing the duties of this job. The noise level in the work environment is usually moderate.

Physical requirements

While performing the duties of this job, the employee is regularly required to talk and hear. The employee is also required to use hands to finger or grasp objects, tools, or controls and reach with hands and arms. The employee must regularly lift and/or move up to 10 pounds. Specific vision abilities required by this job include close vision.

Direct reports

N/A

Approved by:	
Date approved:	

Recommendation

Board staff recommends approval.

Item 7: Jennifer Rogers presented updates and announcements. The terms for Board members Mark Keenum and Dianne Watson expire on June 30, 2025. Rogers has submitted letters to MCCB Executive Director Kell Smith and IHL Commissioner Al Rankins requesting appointments. The next meeting of the Board will be in June or July to approve the annual operating budget (AOB), the annual budget request (MBR), and the five-year strategic plan. Rogers will send an email to determine a date and time for the next meeting as soon as the Special Session is called.

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7. Updates and Announcements

Board Member Appointments

June Meeting

ADDITIONAL AGENDA ITEMS IF NECESSARY

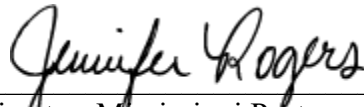
The Board did not consider any additional agenda items.

EXECUTIVE SESSION IF DETERMINED NECESSARY

The Board did not determine the need for an Executive Session.

ADJOURNMENT

There being no further business to come before the Board, Chairman Turcotte entertained a motion by Ben Burnett and second by Sue Stedman to adjourn the meeting.



Director, Mississippi Postsecondary Education Financial
Assistance Board