

Email to Financial Aid Directors

Date: January 22, 2026

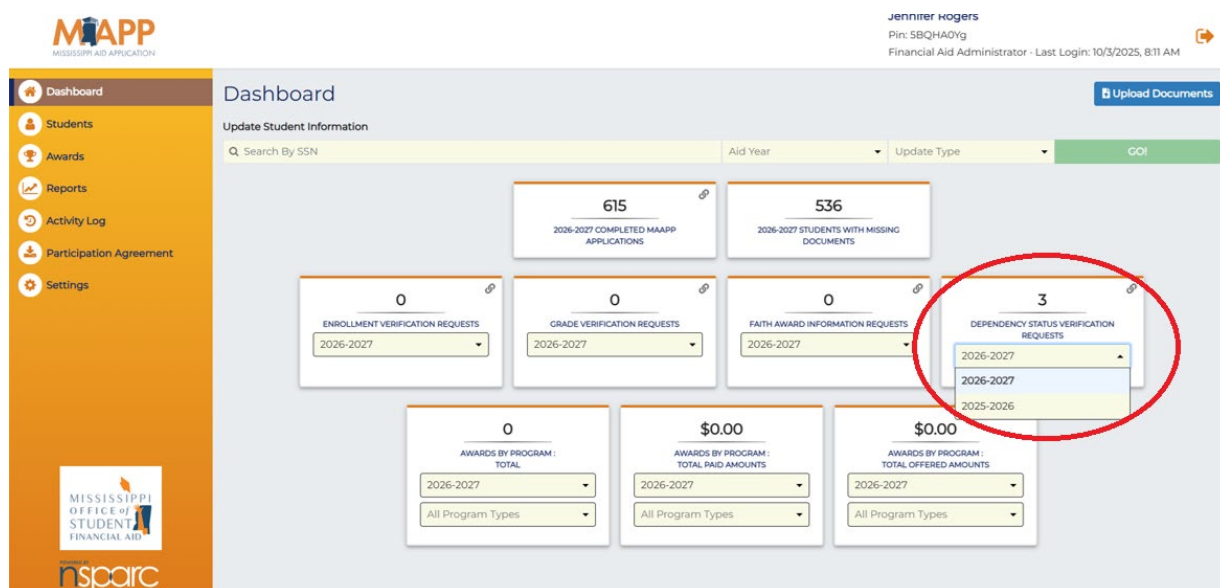
Subject: Changes to MAAPP

Financial Aid Directors,

I wanted to make you aware of several recent changes made to the MAAPP Dashboard that could impact the institutions.

- 1. Request for Dependency Status Verification** – The Office often receives conflicting information on the student’s FAFSA and MAAPP related to the student’s dependency status. In the past, we have reached out to the institution via email to inquire about the dependency status as determined by the institution. Rather than emailing the institution, we have added a place in MAAPP for the institution to provide this information when needed. If SFA receives conflicting information, a code will be placed on the student’s account to trigger a “Dependency Status Verification Request” from the institution. The request will appear in MAAPP.

You can see here, this institution has 3 requests.



If you click on the link icon in the top right corner of the metric, you will be taken to a list of the students.

MAAPP
MISSISSIPPI AID APPLICATION

Jennifer Rogers
Pin: 5BQHA0Yg
Financial Aid Administrator - Last Login: 10/3/2025, 8:11 AM

Institution Report [Export Report](#)

Search: SSN Last Four: Date of Birth:

MAAPP Start Date: MAAPP End Date: Aid Year:

Missing Document Type: Application Type:

[Reset](#) [Search](#)

Aid Year	ID	Name	SSN Last Four	Student Institution ID	Date of Birth	Institution Name	MAAPP Date	Other Docs	FAFSA Status
2026-2027				N/A	01/01/2006	Hinds Community College	10/03/2025	Still Needed	Still Needed
2026-2027				N/A	11/22/2007	Hinds Community College	10/03/2025	Still Needed	Still Needed
2026-2027				N/A	12/05/1994	Hinds Community College	10/03/2025	Received	Not Applicable

Showing 3 of 3 Results

Then, if you click on a student's name, you will go to the student's dashboard.

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Student Details
[Redacted Name]
(DOB: 1/1/2006)

[Overview](#) [Applicant](#) [Academic](#) [FERPA](#) [Documents](#) [Awards](#) [Enrollment](#) [Grades](#) [Package](#) [Messages](#)

[Update Enrollment Information](#) [Update Grade Information](#) [Update Award Package](#) [Update Dependency Status](#)

MILESTONES

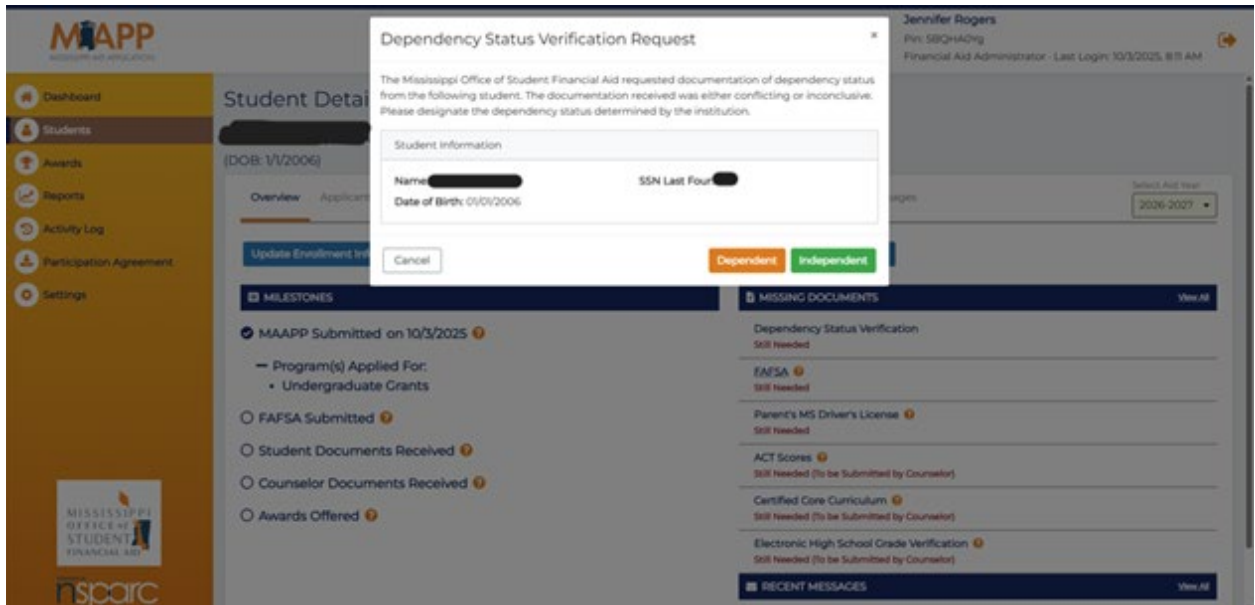
- MAAPP Submitted on 10/3/2025
 - Program(s) Applied For:
 - Undergraduate Grants
- FAFSA Submitted
- Student Documents Received
- Counselor Documents Received
- Awards Offered

MISSING DOCUMENTS [View All](#)

- Dependency Status Verification [Still Needed](#)
- FAFSA [Still Needed](#)
- Parent's MS Driver's License [Still Needed](#)
- ACT Scores [Still Needed \(To be Submitted by Counselor\)](#)
- Certified Core Curriculum [Still Needed \(To be Submitted by Counselor\)](#)
- Electronic High School Grade Verification [Still Needed \(To be Submitted by Counselor\)](#)

RECENT MESSAGES [View All](#)

From here, you can see the "Dependency Status Verification" listed under Missing Documents (green circle). You can also see a blue link to "Update Dependency Status" (red circle). If you click on that, you will get a pop-up option. The institution is asked to simply select "Dependent" or "Independent" to let SFA know how the institution has categorized each student. The institution is not expected to perform any type of verification but to simply notify SFA of the student's status according to the institution's records. The Dependency Status field has also been added to the report export document.

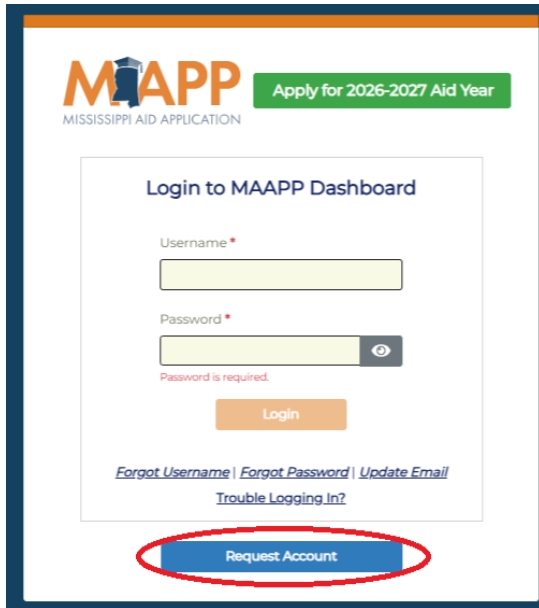


2. **View Only Access for Institutional Users** – We have added a new account type, called “Financial Aid Viewer”. MAAPP users with this account type can view student accounts for students at their institution but they cannot make any changes to accounts or submit information on behalf of the institution. This account type was requested by an institution to allow employees in admissions to view the MAAPP status of recently admitted students. Now, Financial Aid Directors can grant view-only access to employees involved in admissions and student affairs, so those employees can help answer questions and provide wholistic student support.

To request Financial Aid Viewer access, an institutional employee should visit www.msfinancialaid.org and click the green button for “Dashboard Login/Request Account”.

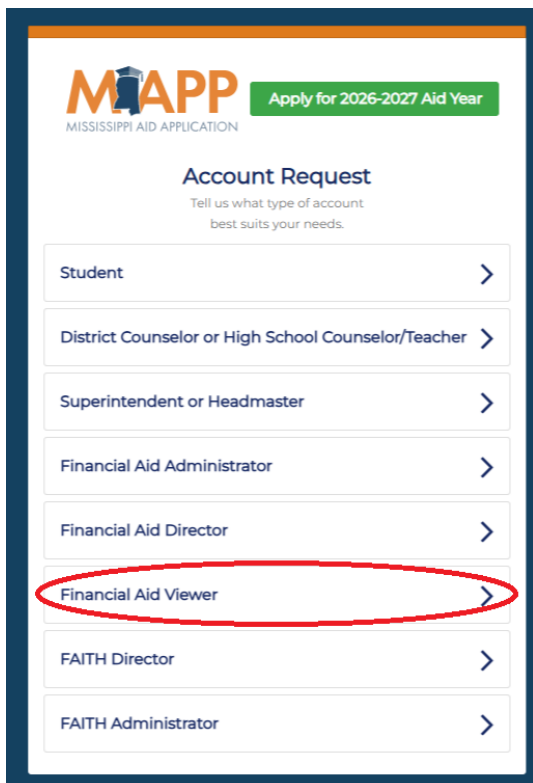


The user should then click the blue button at the bottom of the screen to “Request Account.”



The screenshot shows the MAAPP (Mississippi Aid Application) login page. At the top, there is a logo for MAAPP and a green button that says "Apply for 2026-2027 Aid Year". Below the logo, the text "MISSISSIPPI AID APPLICATION" is visible. The main section is titled "Login to MAAPP Dashboard". It contains two input fields: "Username" and "Password". The "Password" field has a red error message "Password is required." and a toggle icon. Below the input fields is an orange "Login" button. At the bottom of the login section, there are links for "Forgot Username", "Forgot Password", "Update Email", and "Trouble Logging In?". At the very bottom of the page, there is a blue button labeled "Request Account" which is circled in red.

The user should select “Financial Aid Viewer”.



The screenshot shows the MAAPP "Account Request" page. At the top, there is a logo for MAAPP and a green button that says "Apply for 2026-2027 Aid Year". Below the logo, the text "MISSISSIPPI AID APPLICATION" is visible. The main section is titled "Account Request" with the subtitle "Tell us what type of account best suits your needs." Below this, there is a list of account types, each with a right-pointing arrow: "Student", "District Counselor or High School Counselor/Teacher", "Superintendent or Headmaster", "Financial Aid Administrator", "Financial Aid Director", "Financial Aid Viewer" (which is circled in red), "FAITH Director", and "FAITH Administrator".

The user should complete the registration form.

The screenshot shows a web form titled "Financial Aid Viewer Account Request" for the "MISSISSIPPI AID APPLICATION (MAAPP)". At the top, there is a logo for MAAPP and a green button that says "Apply for 2026-2027 Aid Year". Below the title, a message states: "Please provide information about yourself and the institution you represent. This will allow us to ensure your request is properly reviewed for approval." The form contains several input fields: "First Name" and "Last Name" (both with red asterisks), "Email" (with a red asterisk), "Confirm Email" (with a red asterisk), "Phone Number" (with a red asterisk), and "Select Institution" (a dropdown menu with a red asterisk). At the bottom, there is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo, and two orange buttons: "Back" and "Submit Request".

Once the form has been submitted, the Financial Aid Director at the institution will receive a notification that the user has requested MAAPP access as a Financial Aid Viewer. The FAD can approve or deny the request. The Financial Aid Director will be required to reauthorize all users once a year when he/she signs the annual Participation Agreement.

3. **Dashboard Metrics** - We made some changes to the metrics you see on your dashboard.
 - For some metrics, we are now displaying the prior year and the current year metric. You can switch between aid years using the dropdown menu as shown in the screen shot below.

MAPP
MISSISSIPPI AID APPLICATION

Jennifer Rogers
Pin: 5BQHADYg
Financial Aid Administrator - Last Login: 10/3/2025, 8:11 AM

Dashboard

Update Student Information

Search By SSN Aid Year Update Type GO!

615 2026-2027 COMPLETED MAAAPP APPLICATIONS

536 2026-2027 STUDENTS WITH MISSING DOCUMENTS

0 ENROLLMENT VERIFICATION REQUESTS 2026-2027

0 GRADE VERIFICATION REQUESTS 2026-2027

0 FAITH AWARD INFORMATION REQUESTS 2026-2027

3 DEPENDENCY STATUS VERIFICATION REQUESTS 2026-2027 2026-2027 2025-2026

0 AWARDS BY PROGRAM : TOTAL 2026-2027 All Program Types

\$0.00 AWARDS BY PROGRAM : TOTAL PAID AMOUNTS 2026-2027 All Program Types

\$0.00 AWARDS BY PROGRAM : TOTAL OFFERED AMOUNTS 2026-2027 All Program Types

MISSISSIPPI OFFICE of STUDENT FINANCIAL AID

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- Links to filtered lists are also available for select metrics. Each metric displays a number. You can now click on the link icon in the upper right corner of the metric to view a list of the students who are numbered in the metric as shown in the screenshots below. Ex: On the FAITH Award Information request metric, you can see there are 14 requests.

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Financial Aid Administrator - Last Login: 10/3/2025, 8:11 AM

Dashboard

Update Student Information

Search By SSN Aid Year Update Type GO!

615 2026-2027 COMPLETED MAAAPP APPLICATIONS

536 2026-2027 STUDENTS WITH MISSING DOCUMENTS

0 ENROLLMENT VERIFICATION REQUESTS 2026-2027

0 GRADE VERIFICATION REQUESTS 2026-2027

14 FAITH AWARD INFORMATION REQUESTS 2025-2026

3 DEPENDENCY STATUS VERIFICATION REQUESTS 2026-2027

0 AWARDS BY PROGRAM : TOTAL 2026-2027 All Program Types

\$0.00 AWARDS BY PROGRAM : TOTAL PAID AMOUNTS 2026-2027 All Program Types

\$0.00 AWARDS BY PROGRAM : TOTAL OFFERED AMOUNTS 2026-2027 All Program Types

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4. “Not Enrolled” Checkbox for FAITH

If you click the link icon on the FAITH metric, you see the list of students with the FAITH package info request as shown below.

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Institution Report [Export Report](#)

Search: SSN Last Four: Date of Birth:

MAAPP Start Date: MAAPP End Date: Aid Year:

Missing Document Type: Application Type:

Aid Year	ID	Name	SSN Last Four	Student Institution ID	Date of Birth	Institution Name	MAAPP Date	Other Docs	FAFSA Status
2025-2026				N/A	12/16/2002	Hinds Community College	11/21/2024	Still Needed	Received
2025-2026				N/A	09/13/2005	Hinds Community College	08/12/2025	Received	Received
2025-2026				N/A	10/09/2002	Hinds Community College	05/03/2025	Still Needed	Received
2025-2026				N/A	08/06/2004	Hinds Community College	12/09/2024	Still Needed	Received
2025-2026				N/A	05/19/2004	Hinds Community College	12/21/2024	Still Needed	Received
2025-2026				N/A	03/09/2006	Hinds Community College	03/09/2025	Received	Received

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Select a student, and you'll see their dashboard, where you can click "Update Award Package".

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Financial Aid Administrator - Last Login: 10/3/2025, 8:11 AM

Student Details

Overview Applicant Academic FERPA Documents Awards Enrollment Grades Package Messages

[Update Enrollment Information](#) [Update Grade Information](#) [Update Award Package](#)

MILESTONES

- MAAPP Submitted on 2/24/2025
- Program(s) Applied For:
 - FAITH
 - Undergraduate Grants
- FAFSA Submitted
- Student Documents Received
- Counselor Documents Received
- Awards Offered

MISSING DOCUMENTS [View All](#)

- Faith Disclosure
Still Needed
- Faith Awarding Info
Missing

RECENT MESSAGES [View All](#)

- FAITH Award** 7/3/2025
You have been offered the FAITH Scholarship for the 25-26 academic year. This is a proj...
- MTAG FULL PELL** 3/10/2025
Your FAFSA indicates that you may be eligible for the maximum Pell Grant. Max Pell Gr...
- Student Independ Verify** 3/10/2025
Per your FAFSA application you indicated that your parent(s) is deceased, you are in fos...
- FAITH Documents** 2/24/2025
You have applied for the FAITH Scholarship. You must complete the FAFSA to be eligibl...

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On the next screen, you see the student's enrollment listed or you can "Add Award Package".

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Dashboard
Students
Awards
Reports
Activity Log
Participation Agreement
Settings

Student Details
(DOB: 4/1/2008)

Overview Applicant Academic FERPA Documents Awards Enrollment Grades **Package** Messages

Select Aid Year
2025-2026

Certified Eligible by MDCPS on 03/13/2025

Fall 2025, Hinds Community College ✓

Add Award Package

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If you click on the term and college, you have the option to list the student as “Enrolled” or Not.

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Dashboard
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Student Details
(DOB: 4/1/2008)

Overview Applicant Academic FERPA Documents Awards Enrollment Grades **Package** Messages

Select Aid Year
2025-2026

Certified Eligible by MDCPS on 03/13/2025

Fall 2025, Hinds Community College ✓

Please update fields below.

* Denotes a required field

Term *
Fall 2025

Enrolled *
No

☒ I certify that the above information is true and correct for the student listed *

Cancel Save

Add Award Package

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- Institutional ID Field** – We have added a field in our database system to store the institutional ID. The field has also been added to all SFA reports: Grade, Enrollment, Award, Disbursement. If the institution provides the ID in the designated field on SFA reports, we will store the ID in our database, and it will appear in MAAPP and on all future SFA reports. This will allow the institution to search for students and take action using the institutional ID rather than the last four digits of the SSN.

Please let me know if you have any questions about any of these enhancements.

Jennifer



Jennifer Rogers, Ed.D.

Executive Director, Mississippi Office of Student Financial Aid

Executive Director, Mississippi Postsecondary Education Financial Assistance Board

Mississippi Office of Student Financial Aid

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